

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant :	Bickerstaff, et al.	Art Unit :	2143
Serial No. :	09/471,964	Examiner :	Alina Boutah
Filed :	December 23, 1999	Conf. No. :	8158
Title :	REAL-TIME PERFORMANCE ASSESSMENT OF LARGE AREA NETWORK USER EXPERIENCE		

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF JUNE 24, 2008

Please amend the above-identified application as follows: